

JOB TITLE:	Senior Infrastructure Services Engineer
ISSUE/DATE:	Version 2.0 / 20 May 2010
RESPONSIBLE TO:	Infrastructure Services Team Leader/Manager
JOB BAND:	4
OVERVIEW OF JOB:	Responsible for devising and implementing systems components for complex solutions which are fit for purpose. Will also undertake a range of routine duties and troubleshooting of complex problems. Will provide technical lead to other systems engineers. Will have an awareness of overall client business requirements and impact on Kainos and client commercials.
SUMMARY STATEMENT OF JOB:	<ul style="list-style-type: none"> ▪ Devises, implements and tests complex solutions which are fit for purpose, using appropriate tools/technologies. ▪ Devises solutions which are scalable, resilient, open, efficient, secure, and cost-effective. ▪ Contributes the systems components as part of a team to the design for a complex system, or individually for a small system. ▪ Liaises with clients as required, presenting a professional image of Kainos. ▪ Ensures that deliverables are consistent with Kainos and/or client policies, strategies and constraints. ▪ Delivers within commercial constraints that apply to the project. ▪ Applies all relevant standards and procedures to their own work. ▪ Assists with the preparation of external customer proposals, including production of viable estimates. ▪ Takes responsibility for team leadership as required. ▪ Mentors less experienced systems engineers and leads by example in both technical and non-technical aspects of the job. ▪ Maintains a current knowledge of relevant technology developments and actively shares knowledge. ▪ Participates fully in the systems request management cycle and can assess, assign and solve problems and issues as required. ▪ Complies with all confidentiality and non-disclosure policies and/or agreements and ensures security of information at all times.
LOCATION:	Based in a Kainos location but required to work on client site whenever appropriate.

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EXPERIENCE AND CAPABILITIES:	<ul style="list-style-type: none"> • Capable of creating appropriate solutions for complex problems which are configurable, efficient, and easily administered by other team members. • Demonstrable awareness of business environments into which solutions have been delivered. • Competent in three or more technologies, and has successfully applied them in a commercial environment. • Good understanding of systems administration tools and best practice. • Good understanding and application of quality practices as applied to systems administration, such as backup records, peer review, documentation, resilience and security. • Capable of effective prioritisation of tasks and personal time management. • Can recognize and flag issues outside area of own expertise or responsibility to team leader or manager, as appropriate. • Capable of working with minimal supervision.
PERSONAL ATTRIBUTES:	<ul style="list-style-type: none"> • Affable, credible and can communicate effectively with clients and colleagues. • Good team player capable of delivering results in less than perfect circumstances. • Quality focused. • Highly flexible (including willingness to work away from home base). • Enthusiastic in the pursuit of duties. • Proactive and responsible in areas of expertise. • Proactive with respect to personal development. • A positive "can do" attitude towards the technical challenges facing Kainos and clients.